

If your electric service is interrupted, check your fuses and circuit breakers. If all your service is off, check with your neighbor. Please report promptly to Butler Power & Light if you think the trouble is with the electrical lines.

STATEMENT OF CUSTOMERS RIGHTS

~ If a customer is unable to pay an outstanding bill, the customer may contact Butler Power & Light to inquire about the possibility of entering into a payment arrangement. If a customer is seeking to contest a bill, again they may contact Butler Power & Light.

~ Butler Power & Light is subject in part, to the jurisdiction of the New Jersey Board of Public Utilities. A customer may contact the board to request assistance in the resolution of a bona fide disputed charge. The customer may elect to have counsel, or a third party of his choosing present when appearing before a utility to contest a bona fide disputed charge. If a request is made to the board within 5 days, service will not be cut off, provided all disputed charges are paid.

**Board of Public Utility
Two Gateway Center
Newark, NJ 07107
973-648-2350 or 1-800-624-0241**

EXPLANATION OF CODES

RS - Residential Service
CM - Commercial Service
CR - Credit
ELE - All Electric
AR - Arrears
FL - Flood Lights
EA - Levelized Energy Adjustment (L.E.A.C.)
LM - Load Management
LL - Lifeline Credit
RC - Reconnect Charge
DC - Door Charge

There is a night drop box available in front of the building for after hour payments. Late payments may not be reflected on this billing.

Applicable rates will be furnished upon request. Under applicable tax law, the State sales and use tax, corporate business tax, and Transitional Energy Facility Assessment are imposed upon the energy, which you have used. To obtain the exact amount of tax included in your billing, please contact Butler Electric at the telephone number listed on the front of this bill.