

FINAL NOTICE OF DISCONNECT

If you are unable to pay your outstanding bill in full and wish to discuss the possibility of entering a deferred payment agreement, if you disagree with the amount indicated on your notice, or you are contesting a bill you must contact Butler Electric's billing office immediately.

Butler Power & Light is subject, in part, to the jurisdiction of the New Jersey Board of Public Utilities. A customer may contact the Board to request assistance in the resolution of a bona fide disputed charge. The customer may elect to have counsel, or a third party of his choosing present when appearing before a utility to contest a bona fide disputed charge. If a request is made to the board within five days, service will not be cut-off provided all disputed charges are paid.

**Board of Public Utility
Two Gateway Center
Newark, NJ 07107
973-648-2350 or 1-800-624-0241**

If we receive no response to this notice within 10 days of the billing date, a field representative will come to your home to disconnect service. **ALL PAYMENTS OR ARRANGEMENTS MUST BE MADE IN OUR OFFICE PRIOR TO THE END OF THE 10 DAY GRACE PERIOD. ALSO, THERE WILL BE ONLY ONE ARRANGEMENT FOR DEFERRED PAYMENT OF A BILL PER TWELVE MONTH PERIOD.**

If you come to our office to pay your bill please notify the person at the counter your electric is either delinquent or disconnected. If your electric is disconnected or we come to your door to collect payment, you will need to pay your bill to current with the reconnect/door charges before power will be restored. **Any returned checks received in this office will be subject to immediate termination of your electric service WITHOUT further notice.** Please call 973-838-0063 from 4:30 p.m. to 8:30 a.m. to have power restored.

In the event your service is disconnected, an additional security deposit of two months' average billing plus a reconnection/collection charge will be required in addition to the past due amount before service will be restored. To insure proper credit to your account, please include account number with your payment & mail to:

Butler Electric, 1 Ace Road, Butler N.J. 07405

WINTER DISCONNECT NOTICE

Butler Electric is in agreement with the Board of Public Utilities not to discontinue service between November 15 and March 15 for residential customers who can demonstrate they are recipients of: Lifeline Credit Program, Home Energy Assistance Program, Federal Aid to Families with Dependent Children, Supplemental Social Security Income, Pharmaceutical Assistance to the Aged, and General Assistance. If you cannot make full payment for any reason, the BPU states you must make a good faith payment of 25 percent plus an arrangement. Please come to the office to make an arrangement, otherwise you will be disconnected in ten (10) days from the date of this notice. Thank you for your cooperation in this matter.

**Disconnected accounts will be subject to a reconnect charge.
Returned check charge \$27.00
Collection at door charge \$25.00**